

## INCOSE BLG InDev Mon 30 Feb 2017 - Group Feedback Session Notes

### **Topic A: Integrating MBSE into a mature organisation - process vs pragmatism**

Understanding benefits seems important in all examples.

Why are we undertaking this change? Is it understood at the start?

Everyone at all levels needs to understand the "Why".

Need to get the balance right between champions and commitment and compliance mentality.

Culture is very important. How do you change it?

### **Topic B: Removing bottlenecks in 'brownfield' infrastructure**

How do we identify and describe the whole?

Understand the whole in order to be able to find levers.

Understand where you are in your life-cycle and where the other parts of the system around you are in theirs.

### **Topic C: Transforming mission-critical health services**

Quite a difficult topic to understand. Not as simple as one might think from familiarity with NHS.

What is the purpose of the system, rather than what is it doing.

If there is latent demand we are not satisfying, there isn't much point in just rearranging the deck chairs.

Is it that people have too high an expectation?