

## INCOSE BLG InDev Mon 30 Feb 2017 - Topic C Group 2

### Sheet 1

Cottage hospital?

- Ebb and flow - bigger/smaller trend over time

1940s?

CFE? (Caisse des Français de l'Etranger - Fund for French Nationals Abroad)

Professional integrity (kudos?)

- No appetite for single authority?

Create an environment that supports the vision

- Incentivise good/desired behaviour (not current behaviours) (which reinforces vision)

Value?

- How do we do that?
- Affordable vs ethical vs breadth vs depth
- Tough decisions???
- "Pass the sun test"?
- "Philanthropist"?
- "Listen"
- Ask "the people"

Recognise no one "central" framework

Public perception? Political perception?

- Attitudes ... "to rights for access to health care...", "I've paid into that"?

How do we profile demographics (range of ...?)

- Evolution of time ...
- Do we need to?
- Do we allow it to evolve itself? Complex Adaptive Systems (CAS)?

### Sheet 2

User experience of health service

- Is important?
- What does it need to be?
- Listening?
- Not a business ...
- Patient centric ...

Match the complexity equation

